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UNITED STATES PATENT AND TRADEMARK OFFICE

Chief Financial Officer and Chief Administrative Officer

February 07, 2008

TO: 5th 3rd Bank – Merchant Services
Attn: Chargeback Area

FROM:  Douglas M. Lindsey

SUBJECT: Request for Information

We have received a request for information from your office stating that the cardholder questions a \$ 130.00 credit card charge processed with the U.S. Patent and Trademark Office (USPTO) on December 11, 2007 requests support.

It appears that an unauthorized sale for \$ 130.00 was processed by PCT against Kirk Hahn's credit on December 11, 2007. The patent application number associated with the sale in question was **10523120**. The USPTO Office of Finance could not locate any authorization from the cardholder to justify the sale.

Also, it is noted that Kirk Hahn in his submission on dated December 06, 2007 (see attached) requested a review be made for the petition fee previously paid against **10523120** to see if that fee should be refunded. I have given this request to the USPTO Refund Department to treat as a formal request for a refund. The customer will either receive the refund for the petition fee or be notified as to why the refund is inappropriate.

It can be deduced from the request for information that the cardholder believes the transaction in question was not authorized by him and as there is no signature on file by the cardholder in conjunction with this particular sale the USPTO has no alternative but to refund the \$ 130.00 in fees paid on December 11, 2007.

USPTO requests that the CHARGEBACK AREA request that the credit card company refund the \$ 130.00 in fees processed by the USPTO on December 11, 2007 against mark application number **10523120** and notify the USPTO once the refund has been affected.

A copy of this letter will be forwarded to IFW for scanning.

If you have further questions concerning this matter please contact Douglas Lindsey in the USPTO's Office of Finance at (571) 272-6344.

Reference USPTO **PRE ARB CB FEB08-05**.

Reference CHARTS # **8008400048**

Thank you in advance.